



Apex*RCM*

Reach your peak

MEDICAL BILLING COMPANY SPECIALIZING IN BPO AND RCM SINCE 2009

Who We Are?

USA based company

ApexRCM is a globally resourced medical billing company with two main locations in Freehold, NJ and in Lviv, Ukraine

Client demographics

We deliver RCM services for:

- solo practices
- small practices (2-5 providers)
- large multispecialty practices (up to 15 providers)

10 years of experience

We started in 2009 as a small billing company delivering services for a solo provider practice. Now we have got a number of providers of different sizes.

10 covered specialities

- Chiropractic
- Physical Therapy
- Pain Management
- Dermatology
- Endocrinology
- Internal Medicine
- Family Medicine
- Podiatry
- Radiology



HIPAA Is Everything

✓ 100% HIPAA compliant

For communication

- Email system **"Office 365"**
- Email security gateway **"Mimecast"**
- Phone system **"VoIP system"**

For collaboration

- Cloud-based system for sharing information **"Sharepoint"**
- Cloud-based data storage system **"OneDrive Business"**

For centralized access

- Secure and hardened terminal service
"Microsoft Remote Desktop Services"

For practice management

- HealthFusion
- InSync
- NueMed
- OmniMD
- eClinicalWorks
- Kareo



What we do?

Complete End-to-End RCM Services



Our Average Performance Metrics

30,22

DRO

(Days in Receivables Outstanding)

09%

ROO 120 days

(Receivables Outstanding Over 120 Days)

99%

FPAR

(First Pass Acceptance Rate)

93%

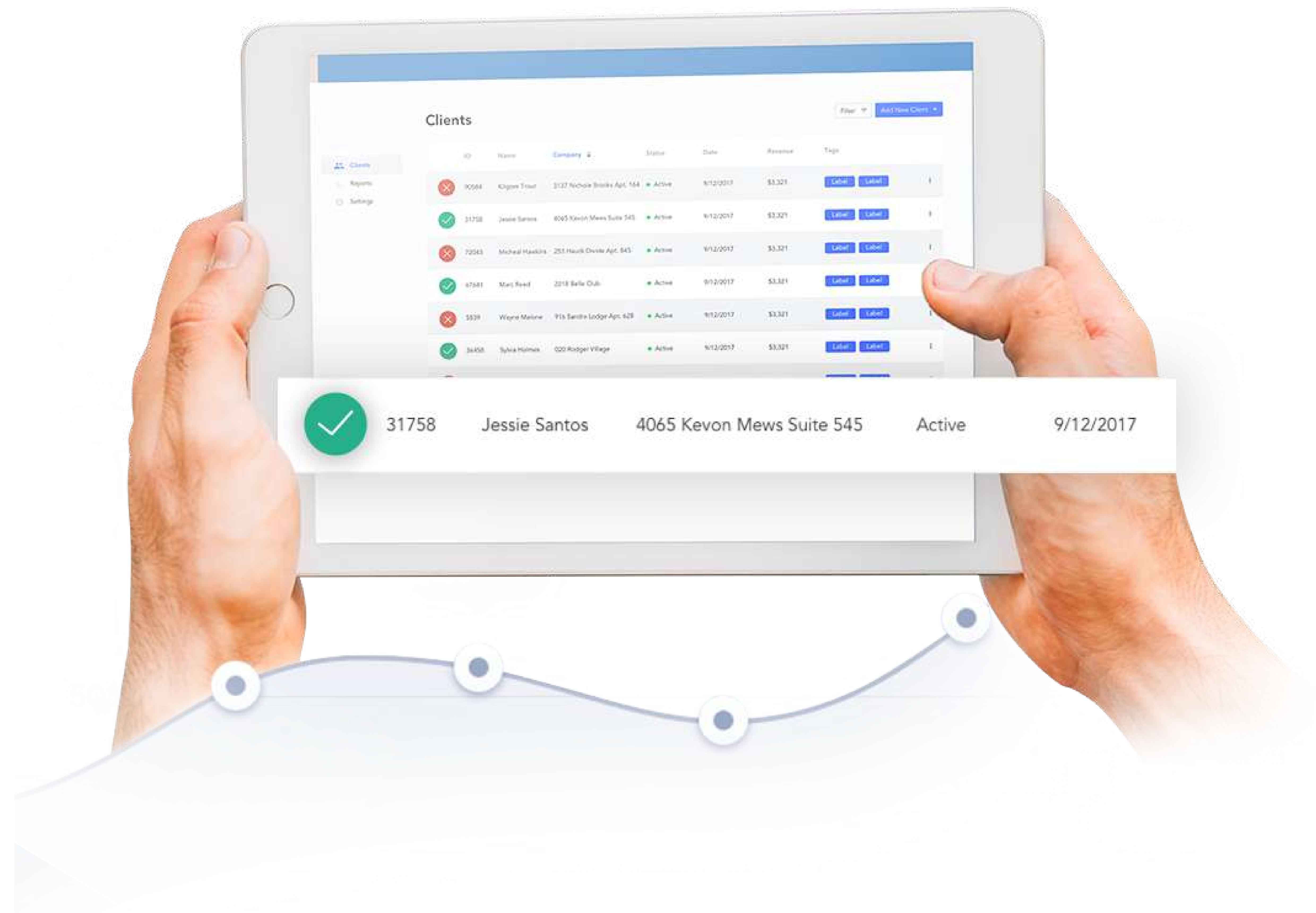
FPRR

(First Pass Resolution Rate)

91%

NCR

(Net Collection Rate)



Our Team

24 High skilled professionals

- 1** Director of Healthcare services
- 2** Managers of Consulting services
- 7** Account managers
- 12** Billing specialists

We are experts in:

- ✓ ICD-10, CPT, HCPCS coding
- ✓ Medicare, Medicaid and commercial reimbursement policies
- ✓ NF, Workers` Comp. billing
- ✓ RCM audits



Team trainings

We have developed Internal medical billing training course to provide with essential theoretical knowledge and practice skills to perform duties of a medical billing specialist.

Our training program is based on a certification program course in Medical Billing of AAPC and satisfies the minimum requirements of the following subjects:

- Introduction to Healthcare
- Health Insurance Models
- Patient Registration Process/Data Capture
- Introduction to ICD-10-CM Coding, CPT® Coding, HCPCS Level II Coding
- Medical Necessity
- Claim Forms (CMS-1500)
- Billing
- A/R and Collection Concepts
- Government Carriers (Medicare, Medicaid, and TRICARE)
- Blue Cross/Blue Shield
- Commercial Insurance Carriers
- Workers' Compensation

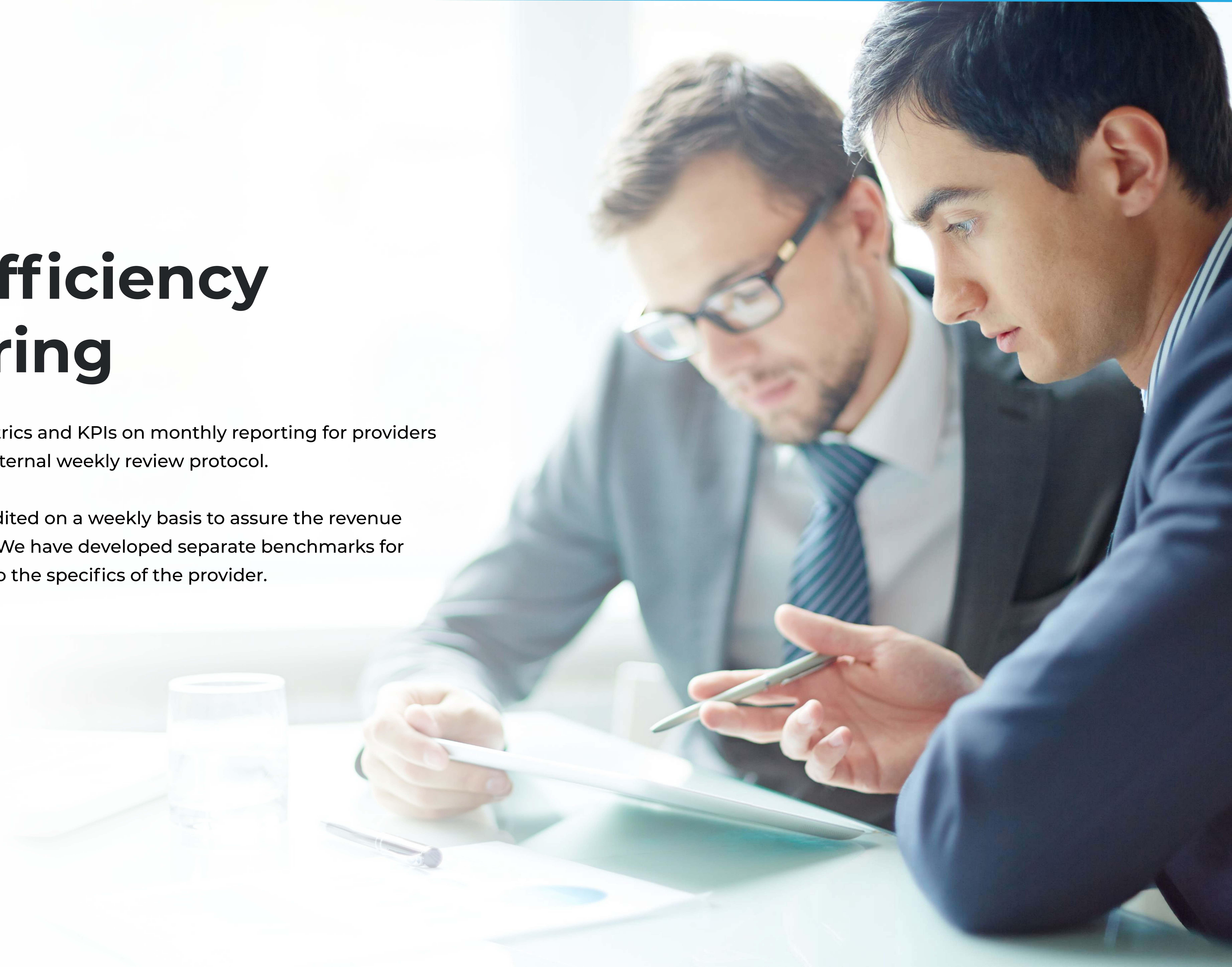
Our team members attend webinars of trusted billing associations AAPC, HBMA, AMBA to improve the skills and knowledge on regular basis .



Team Efficiency Monitoring

In order to show high metrics and KPIs on monthly reporting for providers we have established an internal weekly review protocol.

Each account is being audited on a weekly basis to assure the revenue cycle process is seamless. We have developed separate benchmarks for each account according to the specifics of the provider.



How we work?

Whether you are looking to hire an outside billing team or bring in extra support for your in-house team,

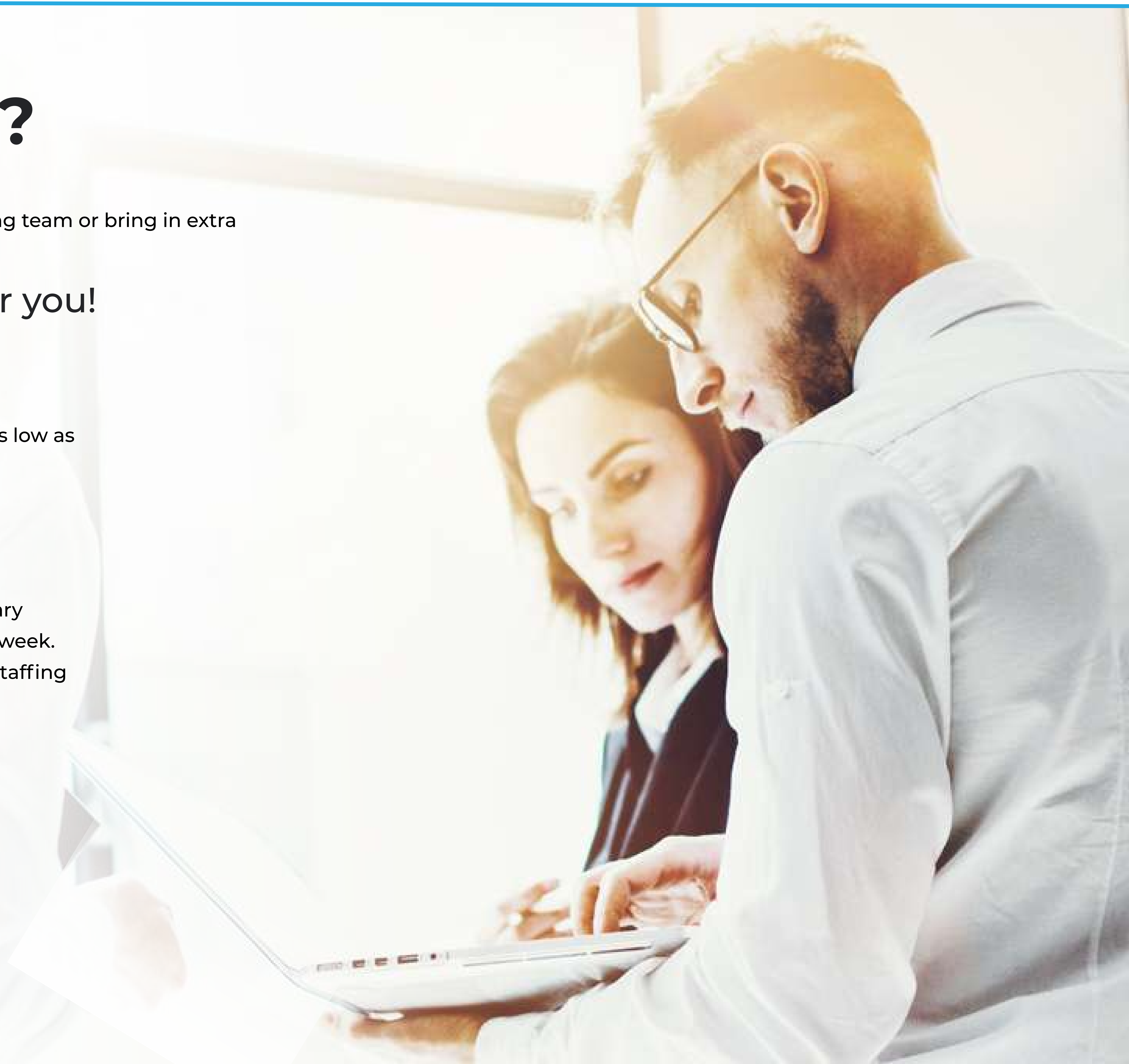
ApexRCM has a solution for you!

Option 1 RCM

Complete End-to-End RCM Services, priced as low as 5% of net collections

Option 2 BPO

Staff Augmentation. We can provide temporary staffing starting at a minimum of 20 hours a week. This allows you to fill any temporary gaps in staffing without a long-term commitment



Why us?

- 1) Increased efficiency with lower costs
- 2) Outsourcing saves you money and time
- 3) Full spectrum of RCM services
- 4) Free up office space
- 5) Reduce inbound phone calls
- 6) Focus more on what matters to your practice — your patients.



References:

Multi-specialty clinic

Manalapan Medical Center Address: 345 Route 9
South, Manalapan NJ 07726

Small practice (2 providers)

United Care Medical Address: 690 Bay Street,
Staten Island NY 10304

Solo practice

Quality Dermatology Address: 707 Main Street,
Toms River NJ, 08753

